



# FRANKLIN COUNTY WATER SYSTEM PUBLIC SERVICE ANNOUNCEMENT

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## FCWS will no longer accept credit card payments over-the-phone

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Effective August 1, 2019, the Franklin County Water System will no longer process over-the-phone credit card payments. We do accept cash, checks, and money orders. We will also accept credit card payments in person with proper ID (*processing fee does apply*). For your convenience, we have a 24-hour drop box at our offices.

Franklin County Water System has added ONLINE BILL PAY to your payment options. Visit our website and click the “Pay Online” Icon to launch the WIPP online payment portal.



Homepage: [www.franklincountyga.gov](http://www.franklincountyga.gov)

Water Department: [www.franklincountyga.gov/water-department/](http://www.franklincountyga.gov/water-department/)

### WIPP Online Payment Portal Page

Utility Account Information	
Utility Account Id: <input type="text"/> - <input type="text"/>	Utility Account PIN: <input type="text"/> <input type="button" value="Enter"/>

**Online payments will not be posted to our system until the following business day.**  
If you are making a payment to avoid termination of service or to restore service, you must contact our office.

**Franklin County Water System**  
PO Box 159 / 141 Athens Street  
Carnesville, GA 30521  
Phone: 706-384-3318

**Office Hours**  
Monday thru Friday 8:00am - 4:30pm

A pin number is pre-assigned to your individual water account.  
Your PIN # can be found on your bill.

Convenience fees associated with paying your bill online.

A drop box is available at our office 24/7 for your convenience.